LIST OF REPORTS PREPARED BY THE OCHS CENTER – 2021-2026

July 2026

OchsCenter

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2021

CCR&R Infant/Toddler Educator Needs Assessment

This project is funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. Signal Centers, Inc., and the Tennessee Child Care Resource & Referral Network (CCR&R) are interested in learning about the needs of Infant and Toddler educators. Although the CCR&R network primarily provides training and coaching, they also want to hear about the needs beyond these areas. (Job #21004)

Tech Goes Home Tennessee Evaluation Plan and Process Evaluation Report

The Tech Goes Home Tennessee® (TGH TN) Program was the first statewide expansion of Tech Goes Home Chattanooga® (TGH CHA). TGH CHA in collaboration with Signal Centers, Inc.'s Tennessee Child Care Resource & Referral Network (TN CCR&R) directed this statewide expansion of the work with the funding from the Tennessee Department of Human Services (TDHS). (Job #21006)

2022

Evaluation Report for Signal Center's Home-based and Community Developmental Therapy Services

The mission of Signal Center's Home-based and Community Services (Developmental Therapy) program is to provide support, guidance, and insight on best practices for growth and development to primary caregivers that have children with special needs. To better understand how the Home-based and Community Services program is meeting the needs of families and children with special needs, Signal Centers contracted with the Ochs Center to seek feedback about the program. (Job #22011)

Signal Centers 2022 Chatter Camp Evaluation Report

This project was funded through a grant with Signal Centers, Inc. Chatter Camp serves children ages 5-16 years who are nonverbal or have communication challenges and use augmentative communication devices (talking technology). (Job #22012)

Signal Centers 2022 Vision Academy Evaluation Report

This project was funded through a grant with Signal Centers, Inc. The Vision Academy at Signal Centers offers a unique summer experience for teenagers and young adults who are blind or have low vision in activities such as technology, braille, orientation, and mobility. (Job #22015)

Signal Centers 2022 Camp Signal Internal Evaluation Report

This project was funded through a grant with Signal Centers, Inc. Camp Signal offers a unique summer camp experience for children 3-11 years, of all abilities. The camp was supported, in part, through a grant with the City of Chattanooga. (Job #22016)

Signal Centers 2022 Adult Day Servies Internal Evaluation Report

This project was funded through a grant with Signal Centers, Inc The Adult Day Services program is a community-based program that is built on personal centered care principles. (Job #22019)

Tech Goes Home Tennessee Intermediate Evaluation Report

This project was funded through a grant with the Tennessee Department of Human Services and Signals Center, Inc. The purpose of the Tech Goes Home Tennessee (TGH TN) Program for Early Child Care Agencies and Educators is to teach early childhood educators foundational technology skills, such as email navigation and presentation building, for the advancement of their career and support of their work. (Job #22020)

Infant Toddler Specialization Training Report

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. Signal Centers, Inc., and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of Infant Toddler Educators in Tennessee. In 2021, they contracted with the Ochs Center to conduct an independent needs assessment to better understand the needs of infant and toddler educators and how best to meet those needs. (Job #22022)

2023

Work Ready Evaluation Plan

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. (Job #23001)

TN CCR&R Preschool Specialization Training Reports: Weeks 1 through 7

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. The Tennessee CCR&R designed a Preschool Specialization Training program to meet the needs of preschool educators. The Ochs Center prepared evaluations of 7 weeks of training. (Job #23002)

Infant/Toddler Specialization Survey Reports: Weeks 1 through 8

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. The Infant/Toddler Specialization program was designed to fill the gap for early child educators who wanted more early childhood training but were

not necessarily interested or ready for higher education opportunities offered by Tennessee Early Childhood Training Alliance (TECTA) or in pursuing a college degree. The program was created to offer a combination of training material and Targeted Technical Assistance (TTA). The Ochs Center prepared evaluations of 8 weeks of training. (Job #23003)

CCR&R Workforce and Skill Development Needs Assessment Plan

This project was funded through a grant with the Tennessee Department of Human Services and Tennessee State University for the Tennessee Child Care Resource and Referral Network and Signal Centers, Inc. (Job #23010)

Tech Goes Home Tennessee Additional Training Needs Report

This project was funded through a contract with the Tennessee Department of Human Services and Signal Centers. The purpose of the Tech Goes Home Tennessee (TGH TN) Program for Early Child Care Agencies and Educators is to teach early childhood educators foundational technology skills, such as email navigation and presentation building, for the advancement of their career and support of their work. (Job #23011)

The Tennessee Family Child Care Network Summary of Interviews with Mentors, Advisors, and Protégés – June

Prepared for The Tennessee Family Child Care Network. During June 2023, Ochs Center staff conducted in-depth interviews with a sample of 16 family or group child care professionals which included 4 advisors and 12 family child care owners who were either Tennessee Family Child Care Network (TFCCN) mentors or protégés. (Job #23014)

The Tennessee Family Child Care Network Summary of Interviews and Focus Groups with Family and Group Home Child Care Owners – August

Prepared for The Tennessee Family Child Care Network. As the last part of a comprehensive needs assessment for family and group child care providers, the Ochs Center staff conducted in-depth interviews and focus groups with a sample of 12 owners of family or group child care homes, during August 2023. (Job #23016)

The Tennessee Family Child Care Network Preliminary Findings from the Online Survey of Child Care Family Home and Group Home Early Education

Prepared for The Tennessee Family Child Care Network. To better understand their service use and current provider needs, TFCCN contracted with the Ochs Center to conduct an independent Needs Assessment study. As part of the study, the Ochs Center conducted a web survey with family or group child care professionals to measure how many providers are using TFCCN's services, how the services are rated, and to identify current challenges they face and training topics or information that would help them overcome the challenges. (Job #23015)

Tech Goes Home Tennessee Additional Training Needs Report

This project was funded through a contract with the Tennessee Department of Human Services and Signal Centers. The purpose of the Tech Goes Home Tennessee (TGH TN) Program for Early Child Care Agencies and Educators is to teach early childhood educators foundational technology skills, such as email navigation and presentation building, for the advancement of their career and support of their work. (Job #23019)

Tennessee Family Child Care Network Needs Assessment Final Report

This project was funded through a contract with the Tennessee Department of Human Services and Tennessee State University and prepared for The Tennessee Family Child Care Network by the Ochs Center. Job #23020)

Signal Centers Camp Signal and Chatter Camp Parent and Volunteer Survey Results

This project was funded through a contract with Signal Centers, Inc. At the end of each week of Camp Signal, the camp director distributed a link to an online survey designed by Ochs Center evaluators to all parents/guardians of campers who were not returning for another week of camp. By the end of the 2023 season, each family had received a link to the survey. (Job #23021)

Small Business Academy Needs Assessment Summary of Interviews with Training Participants and Coaches

This project was prepared for Tennessee Child Care Resource and Referral Network Small Business Academy (SBA) and Signal Centers, Inc. It is a summary of interviews with Training participants and coaches to complete a needs assessment and implementation study of the SBA program. (Job #23022)

Work Ready Evaluation Study Summary of Focus Groups with Program Interns and Staff

This project was funded through a contract with Signal Centers and the State of Tennessee Department of Human Services. Under a contract with Signal Centers, Inc., the staff of the Ochs Center conducted an independent comprehensive third-party process and outcome evaluation study of Signal Centers' *Work Ready* program. (Job #23024)

Chattanooga Art + Climate Project Nominations Committee Process Evaluation Report

This project was funded through the support of the Lyndhurst Foundation. ARTSBuild contracted with the Ochs Center to conduct a process evaluation of the Chattanooga Art + Climate Project. As part of that process evaluation, interviews were conducted with members of the Nominations Committee. (Job #23027)

Signal Centers Adult Services Internal Report – 2023

This project was funded through a contract with Signal CentersSignal Centers contracted with the Ochs Center to conduct a survey with participants and their caregivers to learn whether the program is meeting the needs of the participants and their caregivers. Adult Day Center surveys were mailed to 49 participants and 47 caregivers. (Job #23028)

Tennessee Child Care Resource & Referral Network (CCR&R) Preschool Specialization Program Cohort 2 Training Week 1 and Week 2 Survey Results

This project was funded through a contract with Signal Centers, Inc. The Tennessee CCR&R designed a Preschool Specialization Program to train and meet the needs of preschool educators. After the training, participants were asked to complete a short online survey to evaluate the weeks of training. (Job #23029)

Infant Toddler Coach and Participant Summary – 2023

This project was funded through a contract with Signal Centers, Inc. Signal Centers and the Tennessee CCR&R Management requested an implementation study of the Infant Toddler Specialization Program. The study included in-depth interviews with a sample of twelve Infant Toddler Specialization Coaches who provide Targeted Technical Assistance for participants who were enrolled in the program and six Infant Toddler educators who were enrolled in the program. (Job #23035)

Preschool Specialization Post Training Report – 2023

This project was funded through a contract with Signal Centers, Inc. CCR&R contracted with the Ochs Center to conduct an external evaluation of the program to inform program improvements and strategies. In-depth interviews were conducted with eight CCR&R coaches and a web survey was conducted with program participants. (Job #23036)

Summary of Interviews: Families Experiences with Child Care for Children with Disabilities

This project was funded through a contract with Signal Centers, Inc.in cooperation with The Tennessee Child Care Resource and Referral Network. This report summarizes the findings from interviews conducted with parents during August and September 2023. (Job #23037)

2024

Tennessee Child Care Resource & Referral Network (CCR&R) Preschool Specialization Program Cohort 2 Training Week 1 through Week 6 Survey Results

This project was funded through a contract with Signal Centers, Inc.in cooperation with The Tennessee Child Care Resource and Referral Network. As a part of a professional development series, Health and Wellbeing Coaches provided 6 trainings on various topics for preschool educators/teachers. After the trainings, participants were asked to complete a short online survey. (Job #24002)

Tech Goes Home Tennessee Year 2 Evaluation Executive Summary

This project was funded through a grant with the Tennessee Department of Human Services and Signals Center, Inc.in cooperation with TN CCR&R and Tech Goes Home Tennessee. This report is a companion to an earlier process evaluation report completed in November 2022. That report describes the original roll out and implementation of the

program, including marketing strategies. The findings and recommendations were based on qualitative and quantitative data gathered from training participants in Cohorts 1–3, and TGH TN coaches and management staff. (Job #24003)

Report on Inclusion Research to Identify Questions for the Parent Survey

Under a contract with Signal Centers and the Tennessee Child Care Resource and Referral Network (CCR&R), The Ochs Center was tasked with conducting a comprehensive study to document how young children with disabilities are served by licensed child care agencies across Tennessee. (Job #24005)

Infant/Toddler Specialization Training Cohort 3 Week 1 through Week 6 Survey Reports

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. The Infant/Toddler Specialization program was designed to fill the gap for early child educators who wanted more early childhood training but were not necessarily interested or ready for higher education opportunities offered by Tennessee Early Childhood Training Alliance (TECTA) or in pursuing a college degree. Six trainings were followed by participants completing online surveys with closed and open-ended responses. (Job #24011)

Tennessee Child Care Resource & Referral Network (CCR&R) Needs Assessment

This project was funded through a contract with Signal Centers, Inc. The Ochs Center conducted a Needs Assessment for Child Care Resource & Referral (CCR&R) to explore the training and coaching needs of child care professionals in Tennessee. The Needs Assessment was completed using a web survey that was distributed in an email invitation from CCR&R. (Job #24020)

Tennessee Child Care Resource & Referral Network Family and Group Home Specialization Program - Training Week 1 through Week 6 Reports

This project was funded through a contract with Signal Centers, Inc. The Tennessee CCR&R designed a Family and Group Home Specialization Program to train and meet the needs of educators serving children in these settings. After each of the six trainings, participants were asked to complete a short online survey. (Job #24022)

Summary of Interviews with Tech Goes Home Tennessee Coaches and Management

This report was prepared for the Tennessee Child Care Resource & Referral Network and Signal Centers, Inc. The project is funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. At the request of the Deputy Director for the Tennessee Child Care Resource & Referral Network (CCR&R) the Ochs Center staff conducted routine, scheduled interviews with eight Enterprise Center Tech Goes Home coaches and two members of program management. (Job #24023)

Tennessee Arts Commission Strategic Plan Survey Report

This project was funded through a contract with the Tennessee Arts Commission. The Tennessee Arts Commission (TAC) is engaged in a process to develop a five-year strategic plan to enhance its mission of promoting the arts for all Tennesseans and Tennessee communities. To support this, TAC contracted with the Ochs Center to survey artists, organizations, and members of the public who are actively involved in Tennessee's arts and culture. (Job #24026)

Signal Centers Camp Signal and Chatter Camp Survey Results

This project was funded through a contract with Signal Centers, Inc. This evaluation report included results of surveys completed by parents and guardians of campers from Camp Signal, a distinctive summer camp experience for children aged 3 to 11, catering to children of all abilities, and Chatter Camp, a summer camp that serves children ages 5–16 years who are nonverbal or have communication challenges and use augmentative communication devices (talking technology). (Job #24028)

Signal Centers enVision Academy Evaluation Report 2024

This project was funded through a contract with Signal Centers, Inc. This evaluation report included results of surveys completed by parents and guardians of campersparticipating in a unique and enriching summer experience tailored for teenagers and young adults who are blind or have low vision. (Job #24028)

Tennessee Child Care Resource & Referral Network Inclusion Program Evaluation: Qualitative Evaluation and Analysis of Interviews with Inclusion Participants and Program Staff

This project was funded through a contract with Signal Centers, Inc., for Signal Centers, Inc. and The Tennessee Child Care Resource and Referral Network. As part of CCR&R, Signal Centers, Inc., operates a program focused on inclusion. The program is funded through a grant with the Tennessee Department of Human Services and Signal Centers. Signal Centers contracted with the Ochs Center to seek feedback about the program. The Ochs Center conducted a total of 26 interviews for this qualitative research study with research participants. (Job #24029)

Report on Findings from Interviews with Tennessee Child Care Resource & Referral (CCR&R) Small Business Academy Staff

This project was funded through a contract with Signal Centers, Inc. The purpose of this report is to provide a qualitative analysis of the responses from in-depth interviews with staff from the Tennessee Child Care Resource and Referral (CCR&R) Network's Small Business Academy a program funded by the Tennessee Department of Human Services (DHS). (Job #24030)

Climate and Culture Interviews with CCR&R Network Management Staff

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of Early Childhood Educators and Childcare Centers in Tennessee. In 2024, they contracted with Ochs Center to conduct independent research to explore the challenges and dynamics of leading their workforce through rapid organizational growth. (Job #24031)

Infant and Toddler Interviews: Analysis and Findings

This project was funded through a grant with the Tennessee Department of Human Services and Signal Centers, Inc. Signal Centers, Inc. and the Tennessee CCR&R Management requested an implementation study of the Infant Toddler Specialization Program after completion of the third cohort of participants. The purpose of the study was to learn if the changes made to the program for Cohort 3 had been well-received and to begin to develop best practices for Cohort 4 participants and beyond. (Job #24032)

Tennessee Childcare Resource & Referral Network (CCR&R) Preschool Specialization Program Evaluation: Qualitative Evaluation and Analysis of Interviews with Program Participants and Program Staff

This project was funded through a grant with the Tennessee Department of Human Services, The Tennessee Childcare Resource & Referral Network, and Signal Centers, Inc. To better understand how the Preschool Specialization program is meeting the needs of preschool educators, Signal Centers contracted with the Ochs Center to seek feedback about the program. The Ochs Center conducted a total of 34 interviews for this qualitative research study with participants. (Job #24033)

Climate and Culture Interviews with CCR&R Coaches

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of Early Childhood Educators and Childcare Centers in Tennessee. In 2024, they contracted with Ochs Center to conduct independent research to explore the challenges and dynamics of leading their workforce through rapid organizational growth. (Job #24034)

Signal Centers Adult Services Internal Report 2024

This project was funded through a contract with Signal Centers, Inc. The Adult Day Services program is a community-based program that is built on person-centered care principles. Signal Centers contracted with the Ochs Center to conduct a survey with participants and their caregivers to learn whether the program meets the needs of the participants and their caregivers. (Job #24035)

Tennessee Child Care Resource & Referral Network Family and Group Home Specialization Program Summary of First Round of In-depth Interviews

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee CCR&R Management requested an implementation study of the Family Group Home Specialization Training Program after the first cohort of participants completed the program. The purpose of the study was to learn what changes, if any, are recommended for recruitment efforts, training content, and coaching methods to be offered for Cohort 2. (Job #24036)

Summary of Health, Safety, and Supervision Interviews (CCR&R)

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee CCR&R Management requested an evaluation of the Health, Safety, and Supervision team to better understand the efficacy of the onboarding process, whether the needs of team members are being met, and to collect recommendations for improvement. (Job #24037)

Tennessee Child Care Resource & Referral Network Summary of Training and Technical Assistance Activities

This report is a summary of the training and technical assistance opportunities that were provided by TN-CCR&R with funding from a grant with the Tennessee Department of Human Services and Signal Centers, Inc. Training and Technical Assistance was provided to Preschool, Infant/Toddler and Family and Group Home educators between October 2023 and June 2024.(Job #24038)

Internal Executive Summary: Diversity, Equity, and Inclusion Concerns for Tennessee Child Care Resource & Referral Network Signal Centers, Inc.

Signal Centers, Inc. and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of Early Childhood Educators and Childcare Centers in Tennessee. In 2024, they contracted with Ochs Center to conduct independent research to explore the successes and challenges of leading their workforce through rapid organizational growth. (Job #24040)

2025

Preschool Specialization Post-Training Cohort 2 Report

This project was funded through a contract with Signal Centers, Inc. CCR&R contracted with the Ochs Center to conduct an external evaluation of the program to inform program improvements and strategies. As part of that evaluation, a web survey was conducted with program participants three months after the conclusion of the training. (Job #25007)

Infant Toddler Specialization Post-Training Cohort 3 Report

This project was funded through a contract with Signal Centers, Inc. CCR&R engaged the Ochs Center to conduct an external evaluation of the program to guide improvements and strategic enhancements. As part of this evaluation, a web-based survey was administered to program participants three months after the training concluded. (Job #25008)

A Legacy of Quality: Why TDHS is the Right Choice

Project supporting the Tennessee Department of Human Services (TDHS). This made the case for the continuation of TDHS as the main agency, through the Division of Child Care and Community Services, to implement policies and programs that support families, strengthen the child care workforce, and expand access to licensed child care services across the state. (Job #25013)

Tech Goes Home: Coach Interview Report

This project was funded through a grant with the Tennessee Department of Human Services and Signals Center, Inc.in cooperation with TN CCR&R and Tech Goes Home Tennessee. At the request of the Director for the Tennessee Child Care Resource & Referral Network (CCR&R), the Ochs Center staff conducted semi-structured telephone interviews with seven Enterprise Center Tech Goes Home Technology Coaches and one member of program management to evaluate and inform programmatic changes and improvements. (Job #25014)

Web Panel: Inclusion Survey Report

Researchers at the Ochs Center have established a web panel of early childhood educators in Tennessee to gather valuable input on issues relevant to early childhood education in the state. This input helps inform the work of the Child Care Resource and Referral (CCR&R) network and to gain a deeper understanding of the types of support educators need from CCR&R's Inclusion Quality Coaches. (Job #25016)

Including All Children Conference Ratings Report

This project was funded through a contract with Signal Centers, Inc. Tennessee Child Care Resource & Referral sponsored the *Including All Children Conference: Pathways to Supporting Children with Disabilities*. The Ochs Center conducted focus groups for the evaluation of the conference and to gain an understanding of the content participants need at these conferences. (Job #25021)

Climate and Culture Interviews with Tennessee Child Care Resource & Referral Coaches

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of Early Childhood Educators and Childcare Centers in Tennessee. In 2024, they contracted with Ochs Center to conduct independent research to explore the

challenges and dynamics of leading their workforce through rapid organizational growth. (Job #25024)

Summary of Family and Group Care Specialization Training

This project was funded through a contract with Signal Centers, Inc. This report is a summary of the training and technical assistance opportunities that were provided by TN-CCR&R with funding from a grant with the Tennessee Department of Human Services and Signal Centers, Inc. to Family and Group Care educators. (Job #25026)

Summary – Infant Toddler Specialization Training

This project was funded through a contract with Signal Centers, Inc. This report is a summary of the training and technical assistance opportunities that were provided by TN-CCR&R with funding from a grant with the Tennessee Department of Human Services and Signal Centers, Inc. to Infant Toddler educators. (Job #25026)

Summary of New Administrator Specialization Training

This project was funded through a contract with Signal Centers, Inc. This report is a summary of the training and technical assistance opportunities that were provided by TN-CCR&R with funding from a grant with the Tennessee Department of Human Services and Signal Centers, Inc. to new administrators. (Job #25026)

Summary of Preschool Specialization Training

This project was funded through a contract with Signal Centers, Inc. This report is a summary of the training and technical assistance opportunities that were provided by TN-CCR&R with funding from a grant with the Tennessee Department of Human Services and Signal Centers, Inc. to Preschool educators. (Job #25026)

CCR&R Developmental Support Team Report Key Findings from Interviews

This project was funded through a contract with Signal Centers, Inc. As part of its ongoing commitment to support child care providers, educators, and CCR&R staff, TN CCR&R partnered with the Ochs Center to assess the needs of providers and educators to inform content development and delivery strategies for the Developmental Support team. The assessment also examined the impact of recent changes on the team's operations. (Job #25028)

Summary of Family Child Care Conference Focus Groups – 2025

This project was funded through a contract with Signal Centers, Inc. Under a contract with Signal Centers, Inc., the Ochs Center evaluates a variety of training programs offered through the Tennessee Child Care Resource and Referral Network (CCR&R). This report covers the findings from two focus groups conducted at the Family & Group Child Care Conference 2025. (Job #25031)

Evaluation Report for Signal Center's Home-Based and Community Developmental Therapy Services

This project was funded through a contract with Signal Centers, Inc. The mission of Signal Centers' Home-based and Community Services (Developmental Therapy) program is to provide support, guidance, and evidence-based strategies to primary caregivers of children with disabilities. To evaluate how effectively the program is meeting the needs of families, Signal Centers partnered with the Ochs Center to gather caregiver input and feedback. (Job #25032)

Adult Day Services Program August 2025 Report

This project was funded through a contract with Signal Centers, Inc. To assess how well the program is meeting the needs of both participants and their caregivers, Signal Centers contracted with the Ochs Center to conduct a comprehensive survey. Separate surveys were designed for participants and their caregivers to complete independently. (Job #25033)

Reflective Consultation Report – 2025 - CCR&R

This project was funded through a contract with Signal Centers, Inc. In Tennessee, the Child Care Resource and Referral (CCR&R) network contracts with the Association of Infant Mental Health in Tennessee (AIMHiTN) to deliver Reflective Consultation to CCR&R staff. To evaluate the effectiveness of the RC program, CCR&R engaged the Ochs Center to conduct an external evaluation. (Job #25034)

Tech Goes Home Through the Years 2021–2025

This project was funded through a contract with Signal Centers, Inc. The findings from an analysis of pre- and post-training surveys as well as a follow-up survey demonstrate that the Tech Goes Home Tennessee Program is a valuable resource that provides a strong foundation in digital literacy for early childhood educators. The program successfully equips participants with a device and fundamental skills. (Job #25035)

Signal Centers Camp Signal and Chatter Camp Survey Results

This project was funded through a contract with Signal Centers, Inc. Camp Signal provides a unique summer camp experience that caters to children aged 3 to 11 of all abilities. The camp was partially funded by a grant from the City of Chattanooga. Evaluators from the Ochs Center designed a web survey to collect feedback from parents and guardians.

Chatter Camp provides a unique camp experience for children ages 5–16 years who use augmentative communication devices (talking technology) because they are nonverbal or have communication challenges. Chatter Camp is funded primarily by the Friends of Special Children. Evaluators from the Ochs Center designed a web survey to collect feedback from parents and guardians of children who attended Chatter Camp. (Job #25037)

New Educator Academy Report

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee Child Care Resource and Referral (CCR&R) developed the New Educator Academy (NEA) to be completed within the first 90 days of employment by early childhood educators. CCR&R engaged the Ochs Center to conduct an external evaluation of the NEA. (Job #2508)

Early Childhood Educators Web Panel 3 Report

This project was funded through a contract with Signal Centers, Inc. Researchers at the Ochs Center developed a statewide web panel of early childhood educators in Tennessee to gather valuable input on issues shaping early childhood education. The panel is used to conduct surveys from a pre-recruited group about the opinions and behaviors of childhood educators and administrators in the state of Tennessee. (Job #25041)

Nonprofit Nexus: State of the Sector Report for Nonprofit Resource Center

This project was funded through a contract with the Nonprofit Resource Center. A web survey was designed to collect information from nonprofits about their mission, service area, funding streams, operating budget, and current challenges they and the community they serve are facing. Secondary data accessed from ArcGIS developed by Esri (Environmental Systems Research Institute) was used to create Community Profiles and Nonprofit Charitable Profile for each county in the region. (Job #25044)

Preschool Specialization Program Cohort 3 Training Summary Report Tennessee Child Care Resource & Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. CCR&R contracted with the Ochs Center to conduct an external evaluation of the program to inform program improvements and strategies. (Job #25045)

Infant Toddler Specialization Program Cohort 4 Training Summary Report Tennessee Child Care Resource and Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. CCR&R contracted with the Ochs Center to conduct an external evaluation of the program to inform program improvements and strategies. As part of that evaluation, web surveys were conducted with program participants at the conclusion of each weekly training and three months after the conclusion of the training. (Job #25046)

Administrator Specialization Training Report—Cohort I

This project was funded through a contract with Signal Centers, Inc. CCR&R contracted with the Ochs Center to conduct an external evaluation of the program to inform program improvements and strategies. As part of that evaluation, a short web survey was

conducted with program participants at the conclusion of each session, a post-training survey was conducted six weeks after the training concluded, and semi-structured interviews took place with coaches and participants three months after the conclusion of the training. (Job #25048)

Early Language and Literacy Interviews Summary Report Tennessee Child Care Resource and Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. CCR&R engaged the Ochs Center to conduct an external evaluation of the ELL training program. As part of this process, an evaluator conducted semi-structured phone interviews with twelve CCR&R coaches, nine educators who participated in the specialization training, ten ELL Summit participants, and one Assistant Coordinator. (job#25049)

Family & Group Specialization Program Cohort 2 Training Summary Report Tennessee Child Care Resource and Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. Collecting both quantitative survey data and qualitative insights from interviews and focus groups, provided a comprehensive evaluation and understanding of participants experiences, outcomes, and contextual factors that influence program effectiveness. (Job #25050)

Health and Safety Post Summit Interviews Summary Report Tennessee Child Care esource and Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. CCR&R engaged the Ochs Center to conduct an external evaluation of the Health and Safety Action Summit. As part of this process, an evaluator conducted semi-structured phone interviews with 12 educators who participated in the Summit, nine HSS coaches, and two Coordinators. Educators and coaches provided feedback on the Summit content, participant experiences, and recommendations for improving the type of training and technical assistance that will be provided next year. (Job #2552)

2026

Work Ready Program Final Evaluation Report

This project was funded through a contract with Signal Centers, Inc. Under a contract with Signal Centers, Inc., Ochs Center staff conducted an independent third-party program evaluation of its *Work Ready* program. The primary purpose of this study is to describe and evaluate program implementation, determine the overall progress *Work Ready* made in promoting short and long-term stability for families, and provide insights for ongoing program improvement. (Job #26006)

Coach Survey Report (TN CCR&R)

This project was funded through a contract with Signal Centers, Inc. To better understand the supports and professional development needed to enhance coach effectiveness, CCR&R contracted with the Ochs Center to conduct a web-based survey of its coaching staff to inform policy decisions The web-based survey included both closed- and open-ended questions and was designed to be completed in less than 10 minutes. The instrument gathered information on coaches' professional strengths, the distribution of workload between training and coaching responsibilities, and professional development needs. (Job # 26010)

Evaluation Report of 2026 Family and Group Home Conference

This project was funded through a contract with Signal Centers, Inc. The Ochs Center was contracted to evaluate the conference and assess the training needs of family and group home providers, including identifying gaps in current training and support services. Web-based surveys were administered at the conclusion of each conference day to measure participant satisfaction and the perceived relevance of the training content. (Job #26012)

Developmental Support Tennessee Child Care Resource and Referral Network (CCR&R)

This project was funded through a contract with Signal Centers, Inc. Signal Centers, Inc. and the Tennessee Child Care Resource & Referral Network (CCR&R) are committed to meeting the needs of early childhood educators and child care centers in Tennessee. In 2026, they contracted with the Ochs Center to conduct independent research exploring the culture and dynamic needs for leading the Developmental Support team through organizational change. (Job #26015)